- WAC 67-25-040 Workforce development system—Requirements of department. (1) Under WIOA, the department is identified as a required partner within the one-stop delivery system.
- (2) (a) Access to the department's programs and activities is required through the state's comprehensive one-stop centers.
 - (b) Access to the department's programs and activities may mean:
- (i) Having a program staff physically present at the one-stop center;
- (ii) Having a staff member from a different partner program physically present at the one-stop center appropriately trained to provide information to customers about the programs, services, and activities available through the department; or
- (iii) Making available a "direct linkage" through technology to program staff who can provide meaningful information or services:
- (A) A "direct linkage" means providing direct connection at the one-stop center, within a reasonable time, by phone or through a real-time web-based communication to a program staff member who can provide program information and/or services to the customer;
- (B) A "direct linkage" cannot exclusively be providing a phone number or computer website or providing information, pamphlets or materials.
- (3) The department must use a portion of funds (to the extent consistent with WIOA and with federal cost principles in 2 C.F.R. Parts 200 and 3474, requiring, among other things, that costs are allowable, reasonable, necessary, allocable, and proportionally beneficial to the department) to:
 - (a) Provide applicable career services; and
- (b) Work collaboratively with the state and local workforce development boards to establish and maintain the one-stop delivery system. This includes jointly funding the one-stop infrastructure costs (as defined in 34 C.F.R. section 361.700) through partner contributions that are based upon:
- (i) A reasonable cost allocation methodology by which infrastructure costs are charged to each partner program based on proportionate use and relative benefit received;
 - (ii) Federal cost principles; and
- (iii) Any local administrative cost requirements within the federal VR grant.
- (4) The department must enter into an MOU with the local work-force development boards relating to the operation of the one-stop delivery system to include elements described in 34 C.F.R. 361.500 and 361.755.

[Statutory Authority: P.L. 113-128 and 34 C.F.R. Part 361. WSR 18-14-101, § 67-25-040, filed 7/3/18, effective 8/3/18.]